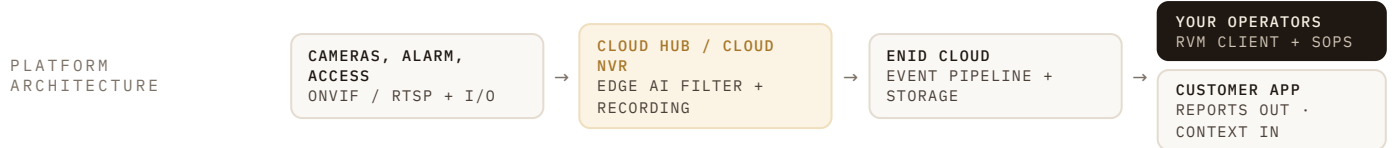


THE MONITORING PLATFORM

Fewer events on the queue. Less time on **each one**.

Enid is an AI-first monitoring platform built inside a working monitoring center. The edge filters before your operators ever see it, the operator view carries the site's standing context into every event, and the customer app absorbs the traffic that currently reaches you as a phone call.



- 01 AI FILTERING AT THE EDGE**

Operators work events, not motion.

Inference runs on the device, so detections are classified and filtered before they reach your queue — **over 90% fewer false positives** than raw motion. Weather, headlights and animals stop arriving as tickets.
- 02 TIME PER EVENT**

The site file opens with the event.

Active watch items, who's expected, who's authorized, contacts and the site's standard procedure are already on screen. No shared drive mid-alarm.
- 03 ONE PIPELINE**

Video, alarm, access and IoT in one stream.

Event-driven integrations instead of four tabs — access control through an OEM partner, sensor and relay I/O at the edge.
- 04 CUSTOMER APP — INCLUDED**

Reports land in the customer's hand.

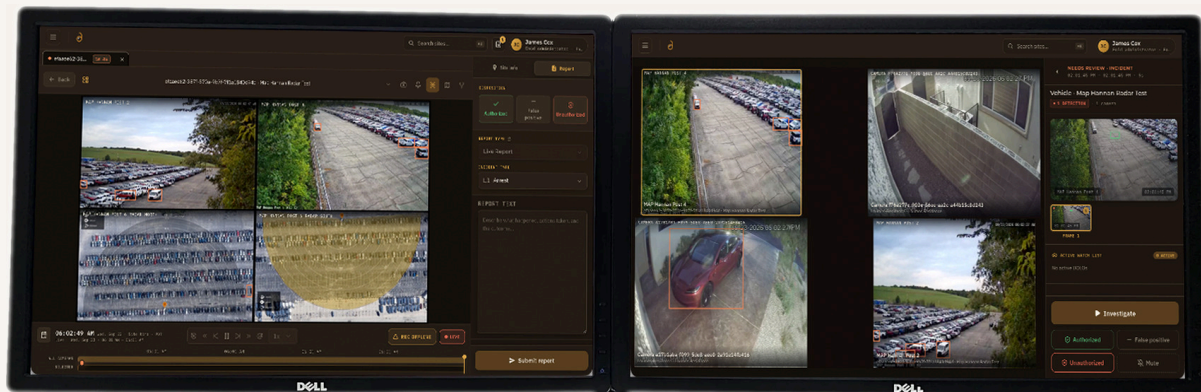
Delivered with the clip and the action timeline attached, written for a business owner. "What happened last night?" stops being an inbound call.
- 05 CUSTOMER-MAINTAINED DATA**

Site data stays current — without an admin.

Customers submit watch items (BOLOs) with photos, register expected visitors, and keep their own access lists and contacts — live in the operator view.
- 06 THE COMMERCIAL CASE**

More events per operator, not more operators.

Fewer events reach the queue, and the ones that do open with the site's context attached — so the same team covers more sites without adding heads. Operations run in a browser: no workstation licenses, no per-seat cost for operator access.



LEFT: THE INCIDENT REPORT LAYOUT · RIGHT: THE MONITORING QUEUE WITH LIVE INCIDENTS

WHERE IT COMES FROM

Written by people who run a control room.

Enid was built on a live monitoring floor running **over 7,000 cameras**. The AI is trained on real event data and the operator workflow was designed against real shifts.

WHAT'S NEXT

Phase 2 — AI agents. Cloud VLM contextualizes the event and agents execute your SOPs; operators handle exceptions only. A software upgrade to the same devices — no hardware change.

THE HARDWARE

Cloud Hub and Cloud NVR. Up to 64 cameras per device, local recording plus cloud event storage, sealed appliance, remotely managed, scan-to-commission, 12 months support included.

Enid — unified video, alarm, access and AI monitoring. Fulfilled through the channel.

Phase 1 covers AI-assisted filtering and the operator, customer and reseller interfaces. Autonomous SOP execution is a Phase 2 capability and is identified as roadmap throughout. Figures cited describe the deployment Enid was built on, not a performance guarantee.

OPERATOR + MANAGER VIEWS

RESELLER PORTAL

CUSTOMER APP INCLUDED